

Our vision

We envision a caring community in which all older adults live with dignity and well-being, free from abuse, neglect and financial exploitation.

We understand the difficulties you are experiencing.

Our purpose is to support you.

Telephone:
212-746-6905

Email:
helpline@nyceac.org

Operating hours

We are a **NON-EMERGENCY** service providing information and support between the hours of 9:00 AM to 5:00 PM, Monday through Friday.

Calls received evenings, weekends, and holidays will be responded to the next business day.



If you or a victim are in IMMEDIATE danger, CALL 911.

NYC Elder Abuse Center's
**Helpline for
Concerned Persons**



CALL US TODAY
212-746-6905

A Free and Confidential Service
For Concerned Persons
in the Lives of Elder Abuse Victims

Who we help

The Helpline is available to *concerned persons*.

A concerned person is a family member, friend, or neighbor impacted by elder abuse.

- *Are you concerned that an older adult is being abused?*
- *Are you distressed by a past or present elder abuse situation?*
- *Do you want support, but aren't sure where to turn?*
- *Does the older adult you care about live in one of New York City's five boroughs?*

If yes, then we are here for *you*.

Call 212-746-6905 today.

What we do

We offer the following free services to help you with what you are going through:

- Supportive counseling to ease uncertainty, anxiety, and stress.
- Discussion of your concerns and needs.
- Guidance to help you plan next steps.
- Accurate information and education about elder abuse, neglect, and exploitation.
- Appropriate and timely referrals.

Compassion

Assurance

Respect

Encouragement

Who we are

A call to the Helpline gives you access to a trained specialist, backed by a compassionate, caring team of professionals with many years of experience in the elder justice field.



The Helpline is a service of the NYC Elder Abuse Center at Weill Cornell Medicine's Division of Geriatrics and Palliative Medicine.

Visit our Helpline services web page at:
<https://nyceac.org/helpline-for-concerned-persons/>