

# 19th Annual Jarvie Colloquium

## **HIDDEN ELDERS: Building Skills to Serve People who are Stigmatized, Marginalized, or Silenced**

**JUNE 19, 2014**

Interchurch Center  
475 Riverside Drive at 120th Street  
New York, NY





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# 19TH ANNUAL JARVIE COLLOQUIUM

## HIDDEN ELDERS: Building Skills to Serve People who are Stigmatized, Marginalized, or Silenced

JUNE 19, 2014

All programs are held at the Interchurch Center located at 475 Riverside Drive/120th Street, New York City.

8:30 – 9:00 A.M.      **CHECK IN and COFFEE\***  
Lobby at Riverside Drive entrance  
**\*Please Note:** Breakfast is *not* provided.

9:00 - 9:15 A.M.      **WELCOMING REMARKS**  
1st Floor

**Margaret H. Reiff**, LCSW, ED/CEO, Jarvie Commonweal Service

9:15 – 10:30 A.M.      **MORNING PLENARY PANEL PRESENTATION**  
1st Floor

**SERVING HIDDEN ELDERS: THE IMPACT OF CURRENT POLICIES AND PRACTICES ON OLDER ADULTS**

Panelists:

**Donna M. Corrado**, PhD, LCSW, Commissioner, New York City Department for the Aging

**Christina Curry**, MA, Executive Director, Harlem Independent Living Center, Inc.

**Carl Dukes**, Database Manager and Activist, The Fortune Society

**Renee Solomon**, DSW, LCSW, Associate Professor, Columbia University School of Social Work (retired), private practice

Moderator:

**Margaret H. Reiff**, LCSW, ED/CEO Jarvie Commonweal Service

The session will include both discussion among the panelists and questions from the audience.

10:30 – 10:45 A.M.      **TRANSITION BREAK**

10:45 – 12:00 P.M.

## WORKSHOPS

Room assignments to be determined

WORKSHOP TITLES*	PRESENTERS
1. <b>Persons with Dementia: More than their Diagnosis</b>	<b>Matt Kudish</b> , LMSW, Senior Vice President of Caregiver Services, Alzheimer's Association, New York City Chapter
2. <b>Helping Elders Tell Their Stories: Best Practices from StoryCorps and SAGE</b>	<b>Andrew Wallace</b> , BA, Manager, StoryCorps <i>OutLoud</i> <b>Thomas Weber</b> , Director of Constituent Services, Services & Advocacy for Gay, Lesbian, Bisexual & Transgender Elders (SAGE)
3. <b>The Changing Landscape for Accessing Medicaid Long-Term Care Services in NYS: Challenges for Dual Eligibles and SSI Recipients in Navigating New Types of Managed Care Plans</b>	<b>Valerie Bogart</b> , JD, Director, Evelyn Frank Legal Resources Program, New York Legal Assistance Group
4. <b>Engaging Older Adult Veterans in Mental and Behavioral Health Interventions and Psychotherapy</b>	<b>Donna Rasin-Waters</b> , PhD, Director of Training, Clinical Geropsychology Postdoctoral Residency, Veterans Administration NY Harbor Health Care Systems – Brooklyn Campus
5. <b>Utilizing an Integrated Psychiatry Model to Reach the Marginalized Elderly</b>	<b>Mirnova Ceïde</b> , MD, Assistant Professor of Psychiatry and Behavioral Sciences, Montefiore Medical Center
6. <b>Older Immigrants: Strategies for Building Diverse Communities</b>	<b>Naomi Altman</b> , LMSW, Associate Executive Director, Services for Older Adults, Queens Community House <b>Evelyn Gottlieb</b> , MSW, Director, NORC Forest Hills Cooperative, Queens Community House
7. <b>Best Practices for Helping Low Income Older Adults Increase Their Economic Security</b>	<b>Carolyn Silver</b> , JD, Chief Program Officer, Lenox Hill Neighborhood House
8. <b>Addressing the Needs of Older Substance Abusers</b>	<b>Joe Ruggiero</b> , PhD, Assistant Clinical Director, The Addiction Institute of NY, Mount Sinai Hospital, Roosevelt Division

\*These workshops will only be offered in the morning

12:00 -1:00 P.M.

## NETWORKING LUNCH

Provided in the Cafeteria, the Interchurch Center - Basement Level

1:00 – 1:15 P.M.

## TRANSITION BREAK

1:15 – 2:45 P.M.

## AFTERNOON PLENARY SESSION

1st Floor

### SCREENING OF *GEN SILENT*

Introduced by:

**Catherine Thurston**, LCSW, Senior Director for Programs, Services & Advocacy for Gay, Lesbian, Bisexual & Transgender Elders (SAGE)

2:45 – 3:00 P.M.

## TRANSITION BREAK

3:00 – 4:15 P.M.

## BREAK OUT SESSIONS

Room assignments to be determined

### *GEN SILENT* DISCUSSION GROUPS\*

**Exploring Issues Faced by Lesbian, Gay, Bisexual, and Transgendered Older People: Identifying Lessons Learned and Generating Recommendations for Improving Services for these Populations**

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#### GROUPS    FACILITATORS

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A	<b>Susan F. Cohn</b> , LCSW, MPH, Associate Director, Jarvie Commonwealth Service
B	<b>Nancy Giunta</b> , PhD, MA, Assistant Professor, Chair of the Aging Field of Practice, and Director of the Policy and Practice Core of the Hartford Center of Excellence in Aging and Diversity, Silberman School of Social Work at Hunter College
C	<b>Tim Johnston</b> , PhD, Manager of Education and Training for the National Resource Center on LGBT Aging, Services & Advocacy for Gay, Lesbian, Bisexual & Transgender Elders (SAGE)
D	<b>Jed Levine</b> , MA, Executive Vice President and Director of Programs, Alzheimer's Association, New York City Chapter
E	<b>Anne Pagano</b> , MSW, LCSW, C-ASWCM, ACSW, BCD, Geriatric Care Manager, Sherwood Associates, Inc.
F	<b>Catherine Thurston</b> , LCSW, Senior Director for Programs, Services & Advocacy for Gay, Lesbian, Bisexual & Transgender Elders (SAGE)

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*\* Participants will be assigned to break-out discussion groups at the Colloquium.*

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# DETAILED SESSION DESCRIPTIONS

## MORNING PLENARY PANEL PRESENTATION

### SERVING HIDDEN ELDERS: THE IMPACT OF CURRENT POLICIES AND PRACTICES ON OLDER ADULTS

Panelists:

- **Donna M. Corrado**, PhD, LCSW, Commissioner, New York City Department for the Aging
- **Christina Curry**, MA, Executive Director, Harlem Independent Living Center, Inc.
- **Carl Dukes**, Database Manager and Activist, The Fortune Society
- **Renee Solomon**, DSW, LCSW, Associate Professor, Columbia University School of Social Work, (retired), Private Practice

Moderator:

- **Margaret H. Reiff**, LCSW, ED/CEO Jarvie Commonweal Service

Commissioner Corrado will discuss how public health and social welfare policies and initiatives attempt to address the needs of marginalized, stigmatized and/or silenced older adults. Ms. Curry and Mr. Dukes will talk about their personal and professional experiences in overcoming challenges and barriers that contribute to the marginalization, stigmatization, silencing and/or invisibility of older adults. Dr. Solomon will share definitions of stigma and discuss its place in society as well as the burdens it creates. She will also discuss ways to utilize “self-compassion” towards the older adults we serve, as well as towards ourselves, along with the use of group approaches as examples of best practices.

The session will include both discussion among the panelists and questions from the audience.

**At the conclusion of this plenary session, participants will be able to:**

1. Identify policies that contribute to the marginalization, stigmatization and/or silencing of older adults, as well as initiatives that help to meet elders’ needs and reduce their invisibility
2. Take away practical suggestions to meaningfully engage older adults who experience these forms of discrimination
3. Gain new insight into how individuals have overcome significant barriers and challenges and how providers can better assist and support them

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# MORNING WORKSHOPS\*

\* These workshops will only be offered in the morning

## 1. **Persons with Dementia: More Than Their Diagnosis**

**Matt Kudish, LMSW**

Too often, we define people with dementia by their diagnosis, putting the focus on their losses and often undermining our ability to join with them throughout the spectrum of the disease. This approach usually results in missed opportunities and a marginalization of the individual, who needs us more now than, perhaps, ever. Family caregivers and professionals alike often lack the skills and the perspective necessary to engage persons with dementia meaningfully, communicate with them more effectively, and tap into their individuality, which persists despite the presence of dementia. The essence of the person remains, despite the deficits caused by the disease. With the right tools, we can ensure that persons living with Alzheimer's disease and related dementias receive the highest levels of care and support in the most dignified and appropriate ways possible, ensuring a higher quality of life for the person with the disease and those involved in her or his care.

### **As a result of attending this workshop, participants will:**

1. Gain new insight about dementia as a disease process
2. Develop skills to meaningfully engage persons with dementia and enhance communication
3. Recognize the value in truly knowing the impacted individuals in order to provide high quality care and support

## 2. **Helping Elders Tell Their Stories: Best Practices from StoryCorps and SAGE**

**Andrew Wallace, BA and Thomas Weber**

Erik Erickson in his stages of psychosocial development described the need for ego integrity at the end of life. Storytelling is an effective avenue for elders to pursue reminiscence and life review and move towards increased self-efficacy. This workshop will utilize best practices and broadcast segments from the national oral history project StoryCorps to show why storytelling matters and how to help elders who are stigmatized, marginalized or silenced tell their stories. The session will also discuss the launch of StoryCorps' most recent initiative *OutLoud* recording the stories of the older LGBTQ community with a focus on the Stonewall generation.

### **As a result of attending this workshop, participants will:**

1. Gain new insights about the importance and significance of storytelling for older adults
2. Enhance understanding about the StoryCorps' Model, best practices and Do It Yourself guide for helping elders share their stories
3. Learn about the newest StoryCorps Initiative, *OutLoud*, recording the stories of the LGBTQ community with a focus on the Stonewall generation

## 3. **The Changing Landscape for Accessing Medicaid Long-Term Care Services in NYS: Challenges for Dual Eligibles and SSI Recipients in Navigating New Types of Managed Care Plans**

**Valerie Bogart, JD**

About 750,000 low income Medicare beneficiaries in NYS rely on Medicaid to supplement their Medicare coverage. About 300,000 of these "dual eligibles" utilize Medicaid for long-term care services. Three Medicaid Redesign Team (MRT) initiatives being implemented in 2013-14 change how "dual eligibles," as well as Medicaid recipients who do not have Medicare, access long-term care services. Two of these changes are statewide and one is in a downstate demonstration area. Learn the changing landscape and advocacy strategies on:

1. **Managed Long-Term Care (MLTC)**– mandatory enrollment of adult dual eligibles who need long-term care in MLTC plans, which has rolled out downstate and in the upstate urban areas in 2012-2013, is expanding statewide in 2014, and will now require enrollment of nursing home residents.
2. **"Mainstream" Medicaid Managed Care** – 350,000 SSI recipients who do not have Medicare must enroll in these plans for all Medicaid services. These plans now cover and control access to all long term care services – personal care, home health care, consumer-directed personal assistance, and in 2014 – nursing home care.
3. **Fully Integrated Dual Advantage (FIDA)** demonstration – Certain dual eligibles in NYC, Long Island, and Westchester will be "passively" enrolled into FIDA plans beginning in January 2015, which combine together into one plan a Medicare Advantage plan with a MLTC plan. The plans will cover ALL Medicare and Medicaid services. Adult dual eligibles receiving long-term care in the community or in nursing homes will be "passively enrolled," with the right to "opt out" and stay in Original Medicare or Medicare Advantage with MLTC as a separate plan.

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**As a result of attending this workshop, participants will:**

1. Identify and understand the differences among the various types of managed care plans for dual eligibles (Medicaid Advantage, Medicaid Advantage Plus, Medicare Advantage, MLTC, Program of All-inclusive Care for the Elderly and Fully Integrated Dual Advantage “FIDA” plans), and distinguish them from the type of managed care plan for Medicaid recipients who do not have Medicare (mainstream managed care), as well as understand which plans the different populations are required to enroll in, and their choices among them
2. Understand which services must be accessed through managed care plans and which are available outside the plan, and understand the processes and rules for enrolling in, changing between, and disenrolling from the various types of plans
3. Identify and understand 2 key strategies for advocating for Medicaid recipients who are seniors or people with disabilities whose long-term care services were denied, reduced, or terminated by any of the various types of managed care plans

**4. Engaging Older Veterans in Mental and Behavioral Health Interventions and Psychotherapy**

**Donna Rasin-Waters, PhD**

This workshop will address the older adult veteran from the perspective of finding the best fit for mental and behavioral health interventions and psychotherapy. Cohort effects will be addressed as well as specific issues that veterans bring to the treatment relationship with providers. Techniques to enhance engagement will be discussed along with current evidence regarding treatments that work with older persons. The importance of collaborative work with medical and other providers will be explored. There will be an opportunity to discuss cases and clinical vignettes as the above issues are addressed.

**As a result of attending this workshop, participants will:**

1. Be able to identify at least 3 types of interventions that have a good evidence base with older veterans
2. Understand the importance of how to query veteran experience to enhance engagement
3. Learn when and how to collaborate with medical and other professionals to establish an integrated plan of care

**5. Utilizing an Integrated Psychiatry Model to Reach the Marginalized Elderly**

**Mirnova Ceide, MD**

Mood, substance abuse, and cognitive disorders are all common among older adults. Despite this, fewer than 3% of older adults with mental illness will seek specialized mental health services. The changing climate of the American health care system now allows for a change in the mental health paradigm. In order to reach older adults with mood, substance abuse, and cognitive disorders in the community, specialized mental health services must be embedded into medical and community based settings. This workshop will utilize case based examples to highlight the challenges of addressing behavioral health issues in older adults and discuss possible strategies to improve client outcomes.

**As a result of attending this workshop, participants will:**

1. Gain greater insights into the prevalent mood, substance abuse, and cognitive disorders in community dwelling older adults
2. Identify obstacles to providing care to clients with mental illnesses
3. Understand more about selected collaborative care techniques to overcome challenges in treating older adults with mental illnesses

**6. Older Immigrants: Strategies for Building Diverse Communities**

**Naomi Altman, LMSW, and Evelyn Gottlieb, MSW**

In a city that has welcomed new populations over the course of our history, we are now undergoing another expansion of immigrant populations from around the world. Many recent immigrants and those who have lived in NY neighborhoods for decades are older adults or are now becoming a part of the aging explosion. It is important to ask: What are some of the emerging concerns facing these older adults? And, how can organizations prepare to meet the demands? In this session the presenters will discuss how agency culture, intentional support and effort can help strengthen communication and interaction among diverse populations; and how these efforts lead to more rich and vibrant communities.

**As a result of attending this workshop, participants will:**

1. Enhance understanding of opportunities for creating a culture in one’s community that honors the diversity of their participants
2. Learn at least two methods of engaging diverse participants to work together
3. Identify one step that can be undertaken in their work to break down barriers among their participant base



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## 7. Best Practices for Helping Low Income Older Adults Increase Their Economic Security

Carolyn Silver, JD

This workshop will review the landscape of income supports available to help older adults increase their economic security. We will discuss different types of benefits and entitlements available for older adults and how to screen for and apply for those benefits. We will also discuss best practices, strategies and potential pitfalls related to helping older adults increase their financial security. The workshop may involve role playing and discussion of relevant participant experiences in helping older adults achieve increased financial stability.

**As a result of attending this workshop, participants will:**

1. Obtain information and tools to help older adults apply for important benefits and entitlements
2. Learn about best practices and strategies, both on a micro and macro level, to help older adults increase their financial security

## 8. Addressing the Needs of Older Substance Abusers

Joseph Ruggiero, PhD

It is estimated that nearly 5 million adults aged 60 and over have used an illicit drug in the past year. In this presentation, participants will learn to identify aging substance users and barriers towards retaining elders in treatment, as well as techniques towards engaging and keeping them in care. There will be some discussion of the types of substances elders may be more likely to abuse and how to use motivational interviewing techniques to aid in getting clients into treatment. All substance use happens in a context and this presentation will look at how substances relate to development and aging.

**As a result of attending this workshop, participants will:**

1. Identify signs of possible substance abuse problems in with elders
2. Discuss two barriers towards their accessing care
3. Learn two ways motivational interviewing techniques can be useful in engaging clients

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# AFTERNOON PLENARY SESSION

## SCREENING OF *GEN SILENT*

Introduced by:

**Catherine Thurston**, LCSW, Senior Director for Programs at Services & Advocacy for Gay, Lesbian, Bisexual & Transgender Elders (SAGE)

*Gen Silent* is a critically-acclaimed documentary from filmmaker Stu Maddux that asks six LGBT seniors if they will hide their friends, their partner/spouse – their entire lives – in order to survive in the care system. Their surprising decisions are captured through intimate access to their day-to-day lives over the course of a year. It puts a face on what experts in the film call an “epidemic”: LGBT older people are becoming so afraid of discrimination by caregivers or bullying by other seniors that many simply go back into the closet.

**As a result of attending this plenary session, participants will:**

1. Gain a deeper understanding of specific challenges facing members of the older LGBT population
2. Learn options for more effectively providing this population with needed assistance and support

## BREAK OUT SESSIONS

### *GEN SILENT* DISCUSSION GROUPS\*

**Exploring Issues Faced by Lesbian, Gay, Bisexual, and Transgendered Older People:  
Identifying Lessons Learned and Generating Recommendations for Improving Services for these Populations**

The discussion groups will be charged with exploring the range of issues that may arise for LGBT older adults, many of which are exemplified in *Gen Silent*. The facilitated groups will provide opportunities for interactive learning and the exchange of ideas among colleagues and peers. Participants will also be asked to help identify lessons learned and generate recommendations for enhancing their own and others’ skills and capacities for serving LGBT older adults.

Facilitators:

**Susan Cohn**, LCSW, MPH

**Nancy Giunta**, PhD, MA

**Tim Johnston**, PhD

**Jed Levine**, MA

**Anne Pagano**, MSW, LCSW, C-ASWCM, ACSW, BCD

**Catherine Thurston**, LCSW

**As a result of participating in these sessions, participants will:**

1. Gain a deeper understanding of specific challenges facing the older LGBT population and ways that these challenges may be similar to or distinctly different from those faced by other older adults
2. Learn how peers have approached and served LGBT clients
3. Be able to generate lessons learned and identify best practices in serving these populations
4. Take away concrete suggestions/recommendations for serving older LGBT clients more effectively

\* *Participants will be assigned to break-out discussion groups at the Colloquium.*

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# FACULTY

**Naomi Altman, LMSW**, was appointed as Associate Executive Director of Services for Older Adults at Queens Community House in 2005. In this role she engages staff, volunteers and program participants, and legislators in identifying ways of reframing the discussion on what is old, and how to embrace the challenges and benefits of being old in America. As an advocate, Ms. Altman has been active in breaking myths and stereotypes that cause old people to be marginalized in our society. She works closely with the Council of Senior Centers and Services and United Neighborhood Houses Aging Issues Committee; serves on the Board of the Queens Interagency Council on Aging; is Vice President of the NYS Coalition on Aging; and is a member of the NYS Adult Day Services Association (NYSADSA) where she served as President from December 2001 through December 2004. She has presented at Conferences of the International Federation of Settlements in 2010 and 2014; NYSADSA in 2003 and the NYC Alzheimer's Mayoral Conference in 2002. Ms. Altman received her MSW from the Fordham University School of Social Work.

**Valerie J. Bogart, JD**, has been Director of the Evelyn Frank Legal Resources Program (EFLRP) since June 2002. Originally founded by Selfhelp Community Services, Inc., the Evelyn Frank program moved to the New York Legal Assistance Group in April 2013, where Valerie continues to serve as its Director. EFLRP advocates for access to long-term care and other health care for low-income seniors and people with disabilities through direct legal representation, policy advocacy, legal education, and its website <http://NYHealthAccess.org>. Ms. Bogart previously served as an attorney for the Legal Aid Society Brooklyn Office for the Aging, Legal Services for the Elderly in Manhattan, and the Legal Aid Society in Minneapolis, where she was a Reginald Heber Smith Fellow. A graduate of the New York University School of Law, she lectures extensively for bar and social services organizations, has taught adjunct courses at CUNY and Fordham law schools, and has received numerous awards.

**Mirnova E. Ceïde, MD**, is an Assistant Professor of Psychiatry and Behavioral Sciences at Albert Einstein College of Medicine. She is a native of Brooklyn, NY. Dr. Ceïde completed her Adult Psychiatry Residency at Johns Hopkins Hospital in Baltimore, MD where she was Chief Resident. She went on to train in Geriatric Psychiatry at SUNY Downstate Medical Center in Brooklyn, NY where she conducted research in health disparities and sleep disorders and assisted in the SUNY Downstate Medical School curriculum renewal. She joined the Geriatric Psychiatry Division at Montefiore Medical Center in 2013 where she has a dual role as the Geriatric Psychiatrist consultant for Home Care and the Embedded Psychiatrist on the hospitalist unit as part of an integrated psychiatry pilot to improve patient care and decrease length of stay and frequency of readmissions.

**Susan F. Cohn, LCSW, MPH**, is the Associate Director of the Jarvie Commonweal Service where she oversees all aspects of the Individual Service Program. In a prior position at Jarvie, she initiated and supervised Jarvie's student intern program. Ms. Cohn's 30+ years of social work experience include coordinating two health promotion programs for the NYC Department for the Aging and serving as the founding Director of the Brookdale Respite Program, a program providing time off to caregivers of Alzheimer's patients. She was also the Coordinator of the Andrus Scholar Program of Fordham University's School of Social Service, where she supervised a cohort of advanced year graduate students in their field work placements serving older people throughout Westchester. Ms. Cohn completed her BA at the State University of NY at Buffalo, where she graduated Summa Cum Laude. She holds MSW and MPH degrees from Columbia University and is a LCSW in NY State.

**Donna Corrado, PhD, LCSW**, serves as Commissioner of the NYC Department for the Aging and has dedicated her career to expanding and improving social services for NYC's most vulnerable residents, displaying deep compassion and creativity in responding to human needs, particularly as a champion for older adults. She previously provided 22 years of dedicated service to Catholic Charities Neighborhood Services - Brooklyn and Queens. She progressed through multiple roles: most recently Executive Director, and previously as both Chief Operating Officer and Director of the Office of Government Relations and Public Policy. She played an integral role in expanding the agency's service portfolio, diversifying funding entities, and helping lead a major agency reorganization. Dr. Corrado holds PhD and MA degrees in Social Welfare from the Graduate Center of CUNY, a MSW from Stony Brook University and a BA from St. Joseph's College. In 2005, Dr. Corrado was named as a fellow of the New York Academy of Medicine. In 2010, she received the Rev. Robert V. Lott Humanitarian Award from the Council of Senior Centers and Services of New York City, Inc. for her dedicated delivery of services to older adults.

**Christina Curry, MA**, has been the Executive Director of Harlem Independent Living Center, Inc. (HILC) since 2001. Ms. Curry began her career in rehabilitation as an Advocate for Minority Deaf and Hard of Hearing communities at the Lexington Center for the Deaf. She transitioned to become a Mental Health Counselor at Barrier Free Living, while working with the minority disabled community at an outpatient facility on weekends. Ms. Curry was appointed to the Executive Board of the NYS Commission for the Blind and the Interagency Council for the Deaf, Hard of Hearing and Deaf-Blind by Governor Paterson. She also served/currently serves on numerous committees/boards including: the Mayor's Office for People with Disabilities - Disability Mentoring Day, the Office of Emergency Management Special Needs Advisory Committee, the Disability Network of NYC, the NY State Independent Living Council Committee, the Cultural Diversity Advisory Committee of the National Council on Disability, Yad HaChazakah, Community Board 10/Harlem, the NY State HIV Planning and Prevention Board, and the National Council Of Independent Living. Ms. Curry received her Bachelor's degree from Hunter College and her Master's degree from New York University.

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**Carl Dukes** is a database manager and activist with The Fortune Society. As a seventy year old African-American male, he has been a resident of The New York State Department of Corrections for more than 30 years. These thirty years have shaded his whole social network (apartment, relationships, etc.). While his physical health is better than good, he has dealt with many social problems related to post prison adjustment encountered while navigating the system. With the help and support of The Fortune Society, he has made adjustments that have been difficult to say the least. At The Fortune Society Mr. Dukes does data input for the *Fortune News*, a quarterly publication, and maintains its mailing list. He also corresponds with prisoners from all over the country, helping them with reentry problems (housing, jobs, etc.) and finding lawyers to assist them with appeals and prison problems. Mr. Dukes was enrolled in Marist College for two years to obtain a Bachelor's Degree in Business Administration but Governor Pataki closed the program down prior to his completion of this degree.

**Nancy Giunta, PhD, MA**, is an Assistant Professor, Chair of the Aging Field of Practice, and Director of the Policy and Practice Core of the Hartford Center of Excellence in Aging and Diversity at the Silberman School of Social Work at Hunter College. She teaches aging policy, community organizing, and social work practice classes. She collaborates with social service agencies locally and nationally. She also serves as the evaluator of the National Resource Center on LGBT Aging, an initiative led by Services and Advocacy for GLBT Elders (SAGE). Her research examines interventions to address service access inequities among older adults and the people who care for them. She is interested in inter-organizational collaboration and its efforts to change service systems and improve community-wide health and social outcomes, particularly in underserved communities. Ms. Giunta received her Master's in Social Work and her Doctorate from the University of California, Berkeley.

**Evelyn Gottlieb, MSW**, has been the director of the Forest Hills Naturally Occurring Retirement Community (NORC) at Queens Community House for the past 10 years. After a career in children's publishing and raising her family, Ms. Gottlieb received her MSW from Adelphi University with a focus on geriatric long-term care. Her background in rehabilitation centers and social adult day program models led her to devote her efforts to promote independence and self sufficiency enabling seniors to successfully "age in place." As the Forest Hills NORC director, Ms. Gottlieb innovated several programs and initiatives aimed at sustaining an inclusive and committed community within which participants offer each other mutual support.

**Tim Johnston, PhD**, is the Manager of Education and Training for the National Resource Center on LGBT Aging at Services & Advocacy for Gay, Lesbian, Bisexual & Transgender Elders (SAGE). He is responsible for coordinating nationwide trainings about the needs of LGBT older adults for aging providers and LGBT organizations, developing training curricula, and tracking training outcomes and evaluations. Dr. Johnston has a PhD from SUNY Stony Brook, with a focus on Women's and Gender Studies. He has published scholarly articles on gender and LGBT identity, and has worked on issues in bioethics, such as end-of-life care, informed consent, and the specific medical needs of the transgender and intersex communities. Apart from his work at SAGE, Dr. Johnston frequently lectures on a variety of topics ranging from transgender rights to anti-LGBT violence.

**Matt Kudish, LMSW**, is Senior Vice President of Caregiver Services at the Alzheimer's Association, New York City Chapter. In this role, Mr. Kudish is responsible for the Chapter's 24-hour Helpline, Care Consultation and Support Group programs, as well as comprehensive Education and Training initiatives throughout New York City. He also oversees Early Stage Services, including the Harry & Jeanette Weinberg Early Stage Center, providing programs and support to persons with dementia and their care partners. Mr. Kudish is a member of the Board of Directors of the Helen Rehr Center for Social Work Practice and the East Side Council on the Aging, and is also a steering committee member of the NYC Elder Abuse Center. He received his Master's degree from Columbia University School of Social Work and a Post Master's Certificate in Non-Profit Executive Leadership from New York University.

**Jed A. Levine, MA** is the Executive Vice President and Director of Programs at the Alzheimer's Association, New York City Chapter. He has taught at Columbia Mailman School of Public Health and Hunter College Schools of the Health Professions. He is a member of the New York State Coordinating Council for Services Related to Alzheimer's and Other Dementias, and is a member of Senator Gillibrand's Working Group on Aging. He is the principal investigator for the Chapter's project: Palliative Care for Advanced Dementia: Training and Implementation. A frequent guest on radio and TV, Mr. Levine has presented nationally and internationally on dementia care, family caregiving, and disaster preparedness for persons with dementia. Most recently, Mr. Levine was invited to present at the Japan-US Conference on Dementia Strategy in Tokyo, Japan. He received his Bachelor's degree from NYU School of Arts and Sciences and his Master's from Columbia University Teachers College.

**Anne B. Pagano, MSW, LCSW, C-ASWCM, ACSW, BCD**, is a licensed clinical social worker and certified through the National Association of Social Workers as a Geriatric Care Manager. She also holds certification from the Academy of Certified Social Workers and as a Board Certified Diplomat through the American Board of Examiners. Ms. Pagano has over 25 years of practice in direct service, supervision and administration in hospitals and nursing homes. She has specialized in providing geriatric care management services since 2006. Ms. Pagano is also an Adjunct Professor at the Fordham University School of Social Services, teaching Integrative seminars in Gerontology. She obtained her Master's Degree in Social Work from Simmons College School of Social Work in Boston, MA and her Post-Master's Certificate in Gerontology from the Hunter-Brookdale Center on Aging.

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**Donna Rasin-Waters, PhD**, is a clinical psychologist and neuropsychologist who has maintained a private practice for over 20 years. She is also Director of Training, Clinical Geropsychology Postdoctoral Residency at the Veterans Administration NY Harbor Health Care Systems – Brooklyn Campus. She is a past president of the New York State Psychological Association. Dr. Rasin-Waters is active in advocacy for psychology as the Affordable Care Act is adopted in the states, and serves on multiple committees related to health care reform, including the American Psychological Association State Implementation of Health Care Reform Workgroup. Dr. Rasin-Waters received her Bachelors from the University of Michigan and her Masters and Doctorate from Long Island University.

**Margaret H. Reiff, LCSW** has served as the ED/CEO of the Jarvie Commonweal Service since November 2007. She previously served as Jarvie's Deputy Director and oversaw, coordinated and administered Jarvie's Individual Service Program, supervising a staff of six social workers and the program's Assistant Director for Staff and Student Training. Before coming to Jarvie, Ms. Reiff served as the Program Officer at the Brookdale Foundation, NYC. In 2006 she was elected as a Fellow of the New York Academy of Medicine and has served as Vice Chair of the Academy's Section on Social Work since 2011. Ms. Reiff earned her undergraduate degree with honors at Mount Holyoke College, holds a MSW degree from the Simmons College School of Social Work, and is also a graduate of the Executive Level Management Program at Columbia University's Institute for Not-for-Profit Management.

**Joseph Ruggiero, PhD**, is a clinical psychologist who has worked in the field of addictions for roughly twenty years. He is currently Director and Co-Founder of the Crystal Clear Project which has been providing services for gay and bisexual men who use crystal methamphetamine for almost ten years. He is also Assistant Clinical Director of the Addiction Institute of New York, Mount Sinai Hospital – Roosevelt Division. He is in private practice and has published several articles and presented on addiction. He earned his Doctorate at Fordham University.

**Carolyn Silver, JD**, serves as Chief Program Officer of Lenox Hill Neighborhood House (LHNH), a 120 year old Settlement House that provides an extensive array of human services for approximately 20,000 people in need, ages 3 to 103. Previously she served as Director of Legal Advocacy and coordinated the wide range of civil legal services and community education provided by a dedicated legal team that serves the most vulnerable and oft-disenfranchised members of society, including frail and homebound older adults. In July 2013 Ms. Silver was named a Wasserstein Public Interest Fellow at Harvard Law School. She was awarded the Felix A. Fishman Award for Outstanding Advocacy on Behalf of Underserved Communities by New York Lawyers for the Public Interest in November 2012. Ms. Silver graduated *cum laude* from the University of Pennsylvania Law School in 1998.

**Renee Solomon, DSW, LCSW**, is a retired Professor from the Columbia University School of Social Work (CUSSW) where she taught from 1975 until 2002. She has a private psychotherapy practice and serves as a consultant to various social service organizations. She received numerous honors for her teaching and work with the elderly including Outstanding Professor, CUSSW and the Lydia Rapaport Distinguished Visiting Professorship, Smith College School of Social Work. Dr. Solomon has authored numerous articles and taught about clinical practice, social gerontology, social work with groups, practice with women and intergenerational practice.

**Catherine Thurston, LCSW**, is the Senior Director for Programs at Services & Advocacy for Gay, Lesbian, Bisexual & Transgender Elders (SAGE), where she oversees all social services and community-based programming. Since joining SAGE in 2005, Catherine has overseen the launch of the nation's first federally-funded National Resource Center on LGBT Aging as well as the nation's first senior center devoted to LGBT older adults. Having worked in the fields of aging and mental health for twenty-four years, she previously served as the Director of Alzheimer's Programs at Cobble Hill Health Center in Brooklyn. She also spent a decade at one of the nation's first geriatric mobile mental health programs, providing case management and psychotherapy to homebound frail older adults. Ms. Thurston holds a MSW from Hunter College. She has published articles in the areas of aging and dementia as well as LGBT Aging. She is a member of the American Society on Aging's LGBT Aging Issues Leadership Council, was recently appointed to the steering committee of the National Resource Center on Nutrition and Aging, and is a member of AARP's Caregiver Advisory Panel.

**Andrew Wallace, BA**, is the Manager of StoryCorps' national initiative StoryCorps *OutLoud*, which records and preserves stories of the LGBTQ community. Prior to joining StoryCorps, Mr. Wallace founded and directed the Colorado College LGBTQ Oral History Project to document lesbian, gay, bisexual, transgender and queer life histories in Southern Colorado. He is interested in the use of storytelling and oral history practice in community building and advocacy work. Mr. Wallace received his Bachelors degree from Colorado College.

**Thomas Weber** is the Director of Constituent Services at Services & Advocacy for Gay, Lesbian, Bisexual & Transgender Elders (SAGE) where he has worked for the past ten and a half years. In this position, he has oversight responsibility for all of SAGE's NYC-based programs, including The SAGE Center, an innovative senior center for LGBT older adults. He also oversees case management, caregiving, outreach and volunteer programs, as well as the SAGE Harlem Neighborhood Naturally Occurring Retirement Community (NORC). Among his many other duties, he facilitates a Conscious Creating Aging group at SAGE that consists of older lesbians and gay men engaged in life review. Mr. Weber attended CUNY at both the College of Staten Island and Hunter and worked in AIDS services for almost 15 years at Gay Men's Health Crisis (GMHC) prior to joining SAGE.

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## 2014 COLLOQUIUM PROGRAM PLANNING COMMITTEE

Risa Breckman  
Ron Bruno  
Sofia Carreras  
Ilana Dunner  
Janet Fischer

Lisa Furst  
Nancy Giunta  
Brian Kravitz  
Merry Newman  
Anne Pagano

Margaret H. Reiff  
Renee Solomon  
Catherine Thurston  
Robert Tobing  
Judy Zangwill

**The following Jarvie staff members are responsible for coordinating the 2014 Colloquium and may be contacted at 212-870-2967 or via email with any questions regarding the program or registration process:**

**Sofia Carreras**

Executive Assistant/Office Manager  
[june19@jarvie.org](mailto:june19@jarvie.org)

**Merry Newman**

Colloquium Planning Assistant  
[mnewman@jarvie.org](mailto:mnewman@jarvie.org)

**The Colloquium program has been submitted for approval to NASW-New York State for 5.0 contact hours.**

## REGISTRATION

**Early Registration will be available until May 30th at a reduced cost of \$55.**

An additionally reduced early registration fee of \$30 will be available for seniors (age 65 +) and students.

**Regular Registration will begin as of June 2nd for \$65.**

A reduced regular registration fee of \$40 will be available for seniors (age 65 +) and students.

**TO REGISTER ONLINE AND PAY BY CREDIT CARD, PLEASE VISIT:**

<https://www.presbyterianmissionexchange.org/jarvie-colloquium-2014>

**TO REGISTER BY MAIL:**

**Send a copy of the following registration form along with your check made payable to: Jarvie Commonweal Service**

**Please mail registration form and check to:** Jarvie Commonweal Service, Attn: Sofia Carreras  
475 Riverside Drive, Suite 430, New York, NY 10115

**Registration forms may also be faxed to:** 212-870-3229\*

*\*All faxed registrations must be followed by payment submitted by mail.*





## Hidden Elders: Building Skills to Serve People who are Stigmatized, Marginalized, or Silenced

REGISTRATION FORM FOR JARVIE COLLOQUIUM, THURSDAY, JUNE 19, 2014

(Please Print Clearly)

Ms./Mr./Other \_\_\_\_\_ First Name: \_\_\_\_\_ Last Name \_\_\_\_\_

Title: \_\_\_\_\_

Agency: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Ext. \_\_\_\_\_ Fax: \_\_\_\_\_

E-mail: \_\_\_\_\_

*\*\*Your e-mail address must be accurate and easy to read. It will be used for registration confirmation.\*\**

Please check here if you do not want your contact information included in the networking distribution list.

### WORKSHOP REGISTRATION

#### Morning Workshop Session

First Choice: \_\_\_\_\_ # \_\_\_\_\_ Title \_\_\_\_\_

Second Choice: \_\_\_\_\_ # \_\_\_\_\_ Title \_\_\_\_\_

## REGISTRATION

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19TH ANNUAL JARVIE COLLOQUIUM  
THURSDAY, JUNE 19, 2014



475 Riverside Drive, Suite 430  
New York, NY 10115

**You are invited to the 19th Annual Jarvie Colloquium**

**HIDDEN ELDERS:**

**Building Skills to Serve People who are Stigmatized,  
Marginalized, or Silenced**

**THURSDAY, JUNE 19, 2014**

8:30 a.m. to 4:15 p.m.

Interchurch Center, 1st Floor, 475 Riverside Drive/120th Street, New York, NY 10115

CEU hours are pending for social workers from NASW – NY State

**Registration Deadlines:**

Early Registration for a reduced cost must be received by May 30, 2014

Regular Registration follows starting on June 2, 2014

