

**N Y C E A N**  
New York City Elder Abuse Network

# **Resource Directory**

Spring 2011

## MISSION

The New York City Elder Abuse Network (NYCEAN) is collaboration of New York City-based organizations with a vested interested in and commitment to elder abuse prevention.

The mission of NYCEAN is to promote advocacy, education, and services to prevent and address elder mistreatment through the strengthening of partnerships.

Membership is open to any organization, agency and/or entity whose members are committed to NYCEAN's mission and are interested or engaged in legislation, funding, research, policy, development, administration, program planning, service delivery, education, training, and advocacy concerning the abuse or neglect of older persons.

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## *Community-Based Services*

### **ADULT PROTECTIVE SERVICES (APS)**

330 West 34<sup>th</sup> Street, 2<sup>nd</sup> Floor, New York, NY 10001  
212-630-1853

- Services: For mentally or physically impaired adults
  - Legal assistance and financial management
  - Public benefits
  - Court-appointed guardianship assistance
- Catchment Area: 5 boroughs
- Website: [www.nyc.gov/html/hra/html/directory/adult.shtml](http://www.nyc.gov/html/hra/html/directory/adult.shtml)

### **ALZHEIMER'S ASSOCIATION, NYC CHAPTER**

360 Lexington Avenue, 4<sup>th</sup> Floor, New York, NY 10017  
800-272-3900 24-hour Helpline

- Services:
  - 24-hour helpline
  - Care consultation
  - Early stage services
  - Support groups
  - Education and training
  - MedicAlert® + Alzheimer's Association Safe Return® program
  - Diversity & physician outreach
- Elder-Abuse Services:
  - Care consultation
  - Information and referral
- Eligibility Criteria: Alzheimer's and related dementias
- Catchment Area: 5 boroughs
- Website: [www.alz.org/nyc](http://www.alz.org/nyc)

### **CARTER BURDEN CENTER FOR THE AGING**

1484 First Avenue, New York, NY 10075  
212-879-7400

- Services:
  - Safety planning
  - Crisis counseling and court advocacy
  - Educational programs
- Eligibility Criteria: 60+
- Catchment Area: above 59<sup>th</sup> Street from East River to Hudson River
- Referral Procedures: 212-879-7400 x116
- Website: [www.burdencenter.org](http://www.burdencenter.org)

## **COMMUNITY AGENCY FOR SENIOR CITIZENS, INC. (CASC)**

56 Bay Street, 5<sup>th</sup> Floor, Staten Island, NY 10301

718-981-6226

- Services:
  - EA Crisis and supportive counseling
  - EA outreach (education/training)
  - Advocacy (including court advocacy)
  - Safety planning (including lock replacement)
  - Case assistance
  - Crime victims assistance
  - Information and referral
  - Entitlement/benefit and housing applications
  - Transportation
  - Senior centers
- Eligibility Criteria: 60+
- Catchment Area: Staten Island – CB 1, 2, 3

## **COUNCIL OF SENIOR CENTERS AND SERVICES OF NYC INC.**

### **BILL PAYER PROGRAM**

49 W. 45th Street, 7th Floor, New York, NY 10036

212-398-6565, Ext. 230

- Services: Volunteer assistance with bank statement reconciliation, accessing cash, budgeting and check-writing.
- Eligibility Criteria:
  - Low-income and limited financial assets (see [www.cscs-ny.org](http://www.cscs-ny.org) for details)
  - Older adults and adults with disabilities
  - Able to make financial decisions
  - Able to sign checks
  - Receiving ongoing social services from a community-based agency
- Catchment Area: Manhattan, Brooklyn, Queens, Bronx
- Referral Procedures: Download referral form at [www.cscs-ny.org](http://www.cscs-ny.org), or email [aleis@cscs-ny.org](mailto:aleis@cscs-ny.org), or call 212-398-6565 Ext. 230.

## **GRIOT CIRCLE, INC.**

25 Flatbush Avenue, 5th Floor, Brooklyn, NY 11217

718-246-2775

- Services:
  - Case management
  - Support groups
- Catchment Area: 60+ LGBT people of color
- Referral Procedures: Elder abuse issues referred to Safe Horizon Services
- Website: [www.griotcircle.org](http://www.griotcircle.org)

## **HEIGHTS AND HILLS**

57 Willoughby St., 4th Floor, Brooklyn, NY 11201  
718-596-8789

- Services:
  - Case management
  - Caregiver support services
  - Transportation
- Catchment Area: 60+ residents of Brooklyn CDs 2-3, 6-9, 17; caregivers residing in same CDs
- Website: [www.heightsandhill.org](http://www.heightsandhill.org)

## **INDOCHINA SINO-AMERICAN COMMUNITY CENTER (ISACC)**

170 Forsyth Street, 2nd Floor, New York, NY 10002  
212-226-0317

- Services: Available in multiple languages
  - Immigration and Medicaid assistance
  - Entitlements assistance
  - Cancer support groups
  - Elder abuse outreach and education
  - Legal services
  - Counseling
- Eligibility Criteria: No income, age, or legal residence status restrictions
- Catchment Area: Asian elders in 5 boroughs
- Referral Procedures: 212-226-0317

## **JEWISH ASSOCIATION FOR SERVICES FOR THE AGED (JASA)**

132 West 31<sup>st</sup> Street, 10<sup>th</sup> Floor, New York, NY 10001 (central office)  
212-273-5223

- Services:
  - Case management
  - Mental health services and support groups
  - Caregiver services
  - Legal assistance
  - Emergency funds and benefits/entitlements applications
  - Meals
  - Elder abuse outreach and education
- Eligibility Criteria: 60+
- Catchment Area: Brooklyn, Manhattan below 60<sup>th</sup> St, Queens, Bronx, Nassau and Suffolk Counties
- Referral Procedures: General services: 212-273-5272; Brooklyn: 718-943-7752; Manhattan: 212-273-5223; Queens: 718-286-1500
- Website: [www.jasa.org](http://www.jasa.org)

## **NEIGHBORHOOD SHOPP**

953 Southern Boulevard, Suites 203 and 205, Bronx, NY 10459  
718-328-3536

- Services:
  - Case management
  - Elder abuse services
  - Group work
  - HIPAA (Medicare)
  - OVS (formerly known as CVB)
- Eligibility Criteria: 60+, but HIPAA clients may be any age
- Catchment Area: Most of Bronx - different programs have different Community Board catchment areas
- Referral Procedures: General information: 718-542-0006; case assistance/HIPAA: 718-620-4650; case management: 718-328-3536

## **NEW YORK CITY ELDER ABUSE CENTER (NYCEAC)**

Weill Cornell Medical College, Division of Geriatrics and Gerontology  
525 East 68th Street, Box 39, New York, NY 10065

- Services:
  - Brooklyn MDT: Expert consultation, review and recommendations
  - EACCRT: Case discussions
- Eligibility Criteria:
  - Brooklyn MDT: 60+ Brooklyn resident; at MDT's discretion
  - EACCRT: Any organization serving Manhattan elders
- Referral Procedures: MDT/EACCRT: 718-722-4839; NYCEAC: 212-746-1674
- Website: [www.nyceac.com](http://www.nyceac.com)

## **NEW YORK CITY FAMILY JUSTICE CENTER, BRONX**

198 East 161st Street, Bronx, NY 10451  
718-508-1222

- Services:
  - Case management
  - Counseling
  - Civil legal services and police assistance
  - Housing and financial assistance
- Eligibility Criteria: Bronx victims of intimate partner violence; victim 60+ where abuser is family member/lawful guardian
- Catchment Area: Bronx County
- Referral Procedures: 718-508-1222; walk-in Mon - Fri, 9:00 AM - 5:00 PM
- Website: [www.nyc.gov/html/ocdv/html/fjc/fjc.shtml](http://www.nyc.gov/html/ocdv/html/fjc/fjc.shtml)

## **REGIONAL AID FOR INTERIM NEEDS INC. (RAIN Multi Services for Seniors)**

3377 White Plains Road, Bronx, NY 10467

347-346-9676

- Services:
  - Case management for community districts 7, 8, 11 and 12
  - Weatherization programs
  - HRA Medicaid and food stamp office
  - Court advocacy
  - Support groups and counseling
- Eligibility Criteria: 60+
- Catchment Area: Bronx community districts 9, 10, 11, and 12
- Referral Procedures: 347-346-9676
- Website: [www.raininc.org](http://www.raininc.org)

## **SAGE (SERVICES AND ADVOCACY FOR GLBT ELDERS)**

305 7<sup>th</sup> Ave. 6<sup>th</sup> Fl. New York, NY 10001;

212-741-2247

- Services:
  - DFTA-funded programs: benefits assistance, group services and individual counseling
  - Assistance in reentering work force
  - Referrals
  - Caregiver programs: support, guidance and financial support
- Eligibility Criteria: 55+ for DFTA-funded programs, but 50+ for HIV/AIDS clients
- Catchment Area: 5 boroughs; no home visits to Staten Island
- Referral Procedures: Social service referrals: 212-741-2247, ext. 239; caregiver assistance referrals: 212-741-2247, ext. 292
- Website: [www.sageusa.org](http://www.sageusa.org)

## ***Crime Services***

### **BRONX COUNTY DISTRICT ATTORNEY'S OFFICE**

198 East 161 Street, Bronx, NY 10451

- Services:
  - Investigates and prosecutes crimes against victims 60+
  - Social service referrals and counseling
  - Assistance in obtaining Orders of Protection
  - Forensic accounting
  - Training on elder abuse issues (physical and financial)
- Eligibility Criteria: Victim must be 60+
- Catchment Area: Bronx County crimes, certain crimes outside Bronx County
- Referral Procedures: Elder Abuse Coordinator: 718-590-2260; Citizen Complaint Unit: 718-838-2020
- Website: [www.bronxda.nyc.gov](http://www.bronxda.nyc.gov)

## **FBI VICTIM ASSISTANCE PROGRAM**

26 Federal Plaza, New York, NY 10268  
212-384-1000

- Catchment Area: Must have an open FBI case
- Referral Procedures: 212-384-1000
- Website: [www.fbi.gov/stats-services/victim\\_assistance/resources](http://www.fbi.gov/stats-services/victim_assistance/resources)

## **KINGS COUNTY DISTRICT ATTORNEY'S OFFICE (KCDA)**

Elder Abuse Unit of the Domestic Violence Bureau  
350 Jay Street, 15th Floor, Brooklyn, NY 11201

- Services:
  - Investigates and prosecutes crimes against victims 60+
  - Social service referrals and counseling
  - Assistance in obtaining Orders of Protection
  - Training on elder abuse issues (physical and financial)
- Eligibility Criteria: Victim must be 60+
- Catchment Area: Brooklyn
- Referral Procedures: 718-250-3071

## **MANHATTAN DISTRICT ATTORNEY'S OFFICE**

Elder Abuse Unit, One Hogan Place, New York, New York 10013

- Services:
  - Investigates and prosecutes crimes (domestic violence and financial crimes) against victims 60+
  - Social service referrals, counseling, assistance in obtaining Orders of Protection
  - Forensic accounting available on financial cases
  - DA's Office/NYPD detectives who specialize in elder abuse
  - Training on elder abuse issues (physical and financial)
- Catchment Area: New York County
- Referral Procedures: 212-335-8920 or 212-335-8922
- Website: [www.manhattanda.org](http://www.manhattanda.org)

## **NYC DEPARTMENT FOR THE AGING**

Elderly Crime Victims Resource Center, 2 Lafayette Street, 2nd Floor, New York, NY 10007  
212-442-3103

- Services:
  - Crisis intervention and emergency assistance
  - Case assistance
  - Counseling and advocacy
  - Safety planning
  - Education and case consultation
  - Information and referrals
  - Crime Victims Board assistance
- Eligibility Criteria: 60+
- Referral Procedures: 311 or 212-442-3103, Mon- Fri from 9:00am to 5:00pm
- Website: [www.nyc.gov/aging](http://www.nyc.gov/aging)

## **QUEENS DISTRICT ATTORNEY'S OFFICE ELDER ABUSE PROJECT**

80-02 Kew Gardens Road, 1<sup>st</sup> Floor, Kew Gardens, NY 11415

718-286-6562

- Services:
  - Counseling and advocacy
  - Information and referrals
  - Crime Victims Board assistance
- Eligibility Criteria: 60+ Queens residents or victims of crime in Queens jurisdiction
- Catchment Area: Queens County
- Referral Procedures: 718-286-6562

## **SAFE HORIZON MANHATTAN-BRONX COMMUNITY PROGRAM**

100 East 122nd Street, 1st Floor, New York, NY 10035

212-316-2100

- Services:
  - Crisis intervention
  - Counseling and advocacy
- Eligibility Criteria: Victims of crime and abuse, including domestic violence, rape and sexual assault, and other violent crimes
- Catchment Area: Manhattan and the Bronx
- Website: [www.safehorizon.org](http://www.safehorizon.org)

## **SAFE HORIZON QUEENS COMMUNITY PROGRAM**

74-09 37th Avenue, Room 416, Jackson Heights, NY 11372

718-899-1233 Ext. 100

- Services:
  - Crisis intervention
  - Counseling and advocacy
- Eligibility Criteria: Victims of crime and abuse, including domestic violence, rape and sexual assault, and other violent crimes
- Catchment Area: Queens
- Website: [www.safehorizon.org](http://www.safehorizon.org)

## **SAFE HORIZON BROOKLYN COMMUNITY PROGRAM**

189 Montague Street, Ste 600, Brooklyn, NY 11201

718-834-6688

- Services:
  - Crisis intervention
  - Counseling and advocacy
- Eligibility Criteria: Victims of crime and abuse, including domestic violence, rape and sexual assault, and other violent crimes
- Catchment Area: Brooklyn
- Website: [www.safehorizon.org](http://www.safehorizon.org)

## *Home Care Services*

### **CONCERNED HOME MANAGERS FOR THE ELDERLY, INC. (COHME)**

11 Broadway, Suite 400, New York, NY 10004  
212-514-7147

- Services:
  - Home health aides
  - Nursing and social work case management services
- Elder-Abuse Service: Screen for high-risk factors
- Eligibility Criteria: Adults over 18; geriatrics specialization
- Catchment Area: 5 boroughs
- Referral Procedures: 212-514-7147

## *Retiree Services*

### **THE UNITED FEDERATION OF TEACHERS, RETIREE SOCIAL SERVICES PROGRAM**

52 Broadway, 17<sup>th</sup> Floor New York, NY 10004  
212-598-6880

- Services:
  - Counseling
  - Advocacy
  - Hospital discharge and long-term care planning
  - Community referrals
- Eligibility Criteria: Retired Department of Education employees
- Catchment Area: Nationwide
- Referral Procedures: 212-598-6880

## *Shelter Services*

### **THE WEINBERG CENTER FOR ELDER ABUSE PREVENTION AT THE HEBREW HOME AT RIVERDALE**

5901 Palisade Ave. Riverdale, NY 10471  
800-567-3646

- Services:
  - Emergency short-term shelter
  - Healthcare services
  - Legal advocacy
  - Financial maintenance
  - Training and community outreach programs
- Eligibility Criteria: 60+; PRI (Patient Review Instrument) paperwork necessary
- Catchment Area: Brooklyn, Queens, Bronx, Manhattan, Westchester County
- Referral Procedures: 800-567-3646

## *Hospital-Based Services*

### **BETH ISRAEL MEDICAL CENTER**

16<sup>th</sup> Street and First Ave, New York, NY 10003

- Services: full-service hospital
- Elder Abuse Services:
  - Consultation and assessment
  - Information and referral
  - Advocacy
  - Professionals: Elder Mistreatment Committee meetings
- Referral Procedures: 212-420-5659
- Website: [www.wehealnewyork.org](http://www.wehealnewyork.org)

### **MOUNT SINAI HOSPITAL ELDER ABUSE PROGRAM**

1 Gustave Levy Place (Box 1070), New York, NY 10029

212-241-6774

- Services:
  - Counseling and follow up
  - Information and referral
  - Advocacy services
- Eligibility Criteria: 60+
- Catchment Area: No restrictions

### **NEW YORK-PRESBYTERIAN HOSPITAL**

### **THE IRVING SHERWOOD WRIGHT CENTER ON AGING**

1484 First Avenue, New York, NY 10075

212-746-7000

- Services:
  - Comprehensive treatment, including mental health assessment and counseling
  - Referrals
- Catchment Area: Wright Center patients
- Referral Procedures: Must be Wright Center patient; 212-746-7000